

Who will look after me when I'm working in the project?

people and places has no overseas employees – we work with local partners in each of our host countries, and firmly believe this to be the most responsible and effective way to work.

These local partners are the people who will look after you throughout your volunteer placement – as professionally as they look after the projects, year round.

They are the local experts.

We have worked very hard to find the right local partners – people who were already doing amazing work in their communities, long before we met them. They are professional people and organisations – most are locally-owned responsible travel operators, some are locally registered NGOs – all have vast experience in working with travellers as well as with local community initiatives that are the projects we work with.

We know all our local partners well and work with them very openly and closely.

We have done full due diligence – ensuring that our partners are financially sound, legally registered, have the appropriate insurances and emergency procedures in place.

Our partners will take care of you during your stay – they will brief you before your placement starts, introduce you to your project and its key personnel, and will meet regularly with you and your project during your placement.

If you have any queries or problems during your placement, we ask that you please discuss them with our local partners as soon as possible. They are available for you 24/7.

For introductory information about our local partners:

Ensure you are logged into the *people and places* website.

On each project page, you will be able to find initial information about the relevant local partner.

Simply scroll down the project page to the end of the project description where you will see a tab called “learn more”.

Click on the “learn more” tab and you will be able read more about the partner who will care for you on that particular project.

When your placement is confirmed – with your agreement as well as that of *people and places*, our local partner and the project – we will introduce you to the local partner by email so that you can communicate with them directly.

If appropriate, we will be able to introduce you to each other before final confirmation of your placement.

And of course we will still be here to support you. If you have any queries during your stay which you would rather discuss with us – do not hesitate to contact us.

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